

Tech Mahindra Limited is an Indian multinational subsidiary of the Mahindra Group. We provide information technology (IT) services and business process outsourcing (BPO) to companies. We are a USD 4.9 billion company with 131,500+ professionals across 90 countries, helping 946 global customers including Fortune 500 companies. We are highest ranked Non-U.S. company in the Forbes Global Digital 100 list 2018 and in Forbes Fab 50 companies in Asia 2018. We specialize in Telecom & IT Consulting, Telecom Security Consulting, BSS /OSS, Network Technology Solutions & Services, Network Design & Engineering, Next Generation Networks, Mobility Solutions, Consulting, Solution Integration, IMS, and BSG.

For our branch office in Zürich-Opfikon, Switzerland we are looking for a

Senior Technical Project Manager (BSS) (f/m) 100%

Telecom | IPTV | Networking devices | 5G Technology

Start date: 1st September 2020

Duties and responsibilities

Develop Test Strategies

You work with the Telecom Business Product manager to identify products and solutions for offering in a multi-device, multi-network & multi-service telecom market product segments. This includes analyzing business problems, product feature range, product consumer needs and correspondingly new strategies, in a highly agile working environment.

Define Solutions and Budget

You collaborate with stakeholders within the organization to transform business requirements into technical solutions. Engage technical teams spread across multiple vendors and geo location to a final solution, based on the integration capabilities of BSS – OSS and Networking layer of the Telecom provider. Ensure that the solution and cost fits with the Business case of the Product management and sales. The solution needs to be presented and agreed with Legal and corporate Security compliance teams.

Drive Solution Development

Manage development of agreed solutions and enhancements independently and working with teams using Agile/SCRUM and/or Waterfall SDLC methodologies. Define and design development process to ensure a stable flow of deliverables and managing routines. Participate in Architecture and Design activities by validating solution encompassing Cloud platform, Design Pattern, Multithreading, UX, REST full Services, Micro services, Cyber Security, Digital Signature, Synchronous/Asynchronous Services, Open source impacts and guide them adhering to best practices. You ensure the timely integration of the in-house development team with a remote team and be responsible for the deliveries. Liaise with network administrators, systems analysts, and s/w engineers to assist them in resolving problems for end to end integration.

Accountability

You take the responsibility for the success of the project and you work within the very strict SLA provided by the telecom. Accountable for managing a project team of 30-50 people across geographical locations. Track milestones and represent projects in different forums to inform stakeholders about the status of the project throughout its lifecycle.

Qualifications

- University degree in computer sciences or Software Engineering
- Track record in leading cross-functional project(s) with people management (team of 30+) experience across multiple geo locations
- Excellent analytical and problem-solving abilities as well organized to deliver project on time, within allocated budget and full customer satisfaction
- Extensive knowledge of end to end BSS (Business Support System) solution design is a must including systems like CRM, Self-Care, Billing, Mediation, Provisioning, Logistics is a must

- Advanced knowledge of telecommunications/wireless project management in the area of Product Portfolio Management
- Experience in Service Orchestration, Customer Loyalty Program Management, eSIM, 5G, Carrier Billing is a must
- Experience of managing telecom projects using COTS products like Clarify, Arbor, SAP, OPSC Gold and Nokia Instant link is a must
- Knowledge of IFRS, Reporting and commissioning for postpaid and prepaid products is must
- Certifications in PMP or SAFe Scrum Master or ITIL is a must
- Good to have experience in field of Customer Service Management – Private/Business, Legal and security compliance management
- Knowledge of Nokia event link, Hybris, AEM, Salesforce will be an advantage
- Experience in Software development processes like SCRUM, BDD (Behavior Driven Development) and TDD (Test Driven Development) is desired
- Excellent communication skills on all levels
- Fluent in verbal and written English

If you feel attracted by this challenge, please send your complete application in PDF format (incl. Motivation Letter, CV, Work Reference Letters and Diplomas) to techmahindra@recognito-hr.ch.

Our recruitment partner Livio Gerber from RECOGNITO HR Services will take care of your application. For further information please contact him on +41 44 201 08 34.

Please note that we do not consider candidate dossiers from recruitment agencies.